

Acclipse Secure Client Manager — Trouble Logging into Secure Area

If more than one secure client area has the same ID, you will get an error message that reads *Column ID is constrained to be unique*. To resolve this:

1. Restart Acclipse Secure Client Manager but do NOT log in.
2. Click **Options**.
3. Make a note of the data path.
4. Open My Computer and navigate to the noted data path.
5. Locate and delete a file in this location called *folderInfo.xml*.
6. Log into Acclipse Secure Client Manager.

