

Acclipse Document Manager — Improve Outlook performance

You can improve the performance of Outlook by setting your security software to exclude the following types of files:

- Licence files — *lic*
- SQL database files — *mdf* and *ldf*
- Acclipse Document Manager files — *ADZ*
- Acclipse Content download files — *ADM*

Exclude the following from your Proxy Server/Firewall:

- <http://crl.thawte.com/ThawteCodeSigningCA.crl>
- <http://www1.updates.acclipse.com>
- <https://lic1.sw.acclipse.com/>
- <http://sync.desktop.acclipse.com/syncservice.asmx>

Ensure the following folders and files are excluded from your real-time scanner on your desktop or terminal servers:

- c:\program files\Acclipse
- c:\program files\Common Shared\Acclipse
- C:\Documents and Settings\All Users\Application Data\Acclipse C:\Documents and Settings\username\Application Data\Acclipse
- Z:\acclipse (Acclipse Network location)

Exclude the following paths if you are running real-time scanning on your file server:

- C:\Program Files\Common Files\Acclipse
- C:\Program Files\acclipse\Document Management Server
- C:\windows\temp\lastsearch.xml
- Location of Acclipse Server Directory on the hard drive (usually in a shared folder, eg D:\Share\App\Acclipse)

If you are using Windows Firewall you need to configure it to allow connection to the SQL Server. See the following Microsoft article for information on how to do this:

<http://support.microsoft.com/kb/841249>